

## Contact Us

Please be advised that the Youth Hub will shortly be moving from its current location on Fazeley Street. From 28th May 2012 this service will be accessible from St Basils, Heath Mill Lane, Deritend, Birmingham, B9 4AX. For the week commencing 21st May we will be operating an emergency only service so staff can prepare to relocate. If you need this service in that time please call Youthline first on 0300 30 30 099.

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If you are aged 16-25 and in need of help,  
please call the [Youthline on 0300 30 30 099](tel:03003030099)

If you are a Support worker and want to refer a young person to us please fill in a [referral form](#)

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In partnership with



To access any of St Basils services and for help with accommodation for young people aged 16 to 25 who are homeless or threatened with homelessness, your first point of call is our 24-hour Youthline which can also offer help and advice over the phone.

**The Youthline telephone number is: 0300 30 30 099**

For non-urgent enquiries you can also email: [Youthline at St Basils](mailto:Youthline@stbasils.org.uk).

You will need an appointment to visit the Youth Hub. To arrange this please ring the same Youthline number. If you need urgent help we will arrange to see you the same day!

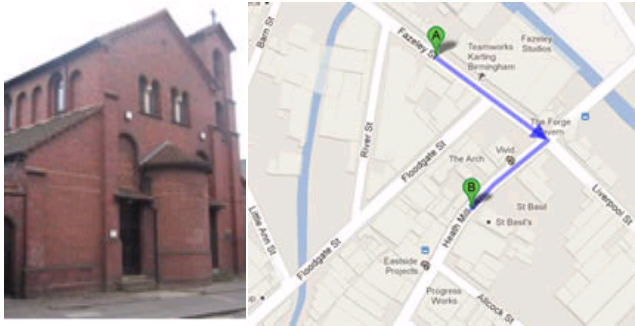
Until 28th May The Youth Hub will be based at The Bond on Fazeley Street in Deritend, Birmingham. It is the first building on the left as you enter the courtyard.

Address :

The Toll house, The Bond, 180-182 Fazeley Street, Birmingham, B5 5SE

Opening hours: Monday – Friday 9.00am – 5pm.

**From 28th May 2012 The Youth Hub will be based at St Basils Church, Heath Mill Lane, Birmingham, B9 4AX.**



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**Our new Reception area (from May 2012):** St Basils, The Arch, 120 Heath Mill Lane, Deritend, Birmingham, B9 4AX.

Tel: 0121 772 2483

Open: Monday - Friday, 9.00am - 5.00pm

**Visitors to Head Office should report to the new reception area via the green door with the number 120 on it located opposite St Basils Church on Heath Mill Lane.**

### **HQ Departments Contact Details**

**Switchboard (all general enquiries):**

Tel: 0121 772 2483 Fax: 0121 772 9606 Email: [info@stbasils.org.uk](mailto:info@stbasils.org.uk)

*Please be aware that whilst we endeavour to answer email enquiries we receive a high volume on a daily basis so if your enquiry is urgent please call us.*

**For Fundraising enquiries:**

**Contact us** | Email: [fundraising@stbasils.org.uk](mailto:fundraising@stbasils.org.uk)

**For Press, Marketing or Communications enquiries:**

**Contact us** | Email: [communications@stbasils.org.uk](mailto:communications@stbasils.org.uk)

**For HR/ recruitment enquiries:**

Email: [recruitment@stbasils.org.uk](mailto:recruitment@stbasils.org.uk)

## For Advice and support:

If you are a young person aged 16-25 in need of advice or support, please call Youthline on 0300 303 0099. For non-urgent enquiries you can email [youthline@stbasils.org.uk](mailto:youthline@stbasils.org.uk)

## Related Links



[Youthline -24 hr telephone helpline for young people of Birmingham](#) Link to Youthline webpage



[Emergency accommodation](#) Link to emergency projects page



[Useful contact numbers and links](#) Local contacts

[The Youth Hub](#) PDF Leaflet

For more information please [Contact us](#)