

Useful contact numbers and links

Help yourself - useful telephone numbers and websites

0800 numbers are free 0845 are charged at local rate. 0121 are Birmingham numbers charged at local rate unless you are calling from outside the local area. Also below there are links to council websites.

Birmingham City Council

Homeless Team - 0121 303 7410

Estate Management Team - 0121 303 7250

Assessing Needs Muirfield - 0121 303 7271

Anti Social Team - 0121 303 7269

Utilities

British Gas - 0845 7888400

EDF - 0800 0850000

N-Power - 0845 7145146

E On (Powergen) - 0800 363363

Scottish Power - 0845 27006543

Severn Trent Water - 08457 500500

Equita Bailiff - 0870 5581581

Other services

Child Benefit - 0845 3021444

Child Tax Credit - 0845 3003900

Social Fund Enquiry - 0845 6088649

Crisis Loan Application - 0800 1699891

JSA/Income Support Claim - 0800 0556688

JSA/Income Support Enquiry - 0845 6088657

Pension Service - 0845 6060265

Pension Credit Application - 0800 9911234

DLA Enquiry - 0845 723456

DLA Application - 0800 882200

Council links

[Birmingham City Council](#) Homeless Pages

[Redditch Borough Council](#) Finding a home in Redditch

[Solihull MBC](#) Homeless pages