

Youthline and Youth Hub

St Basils helps young people aged 16-25 who are homeless or at risk of homelessness.

If you need our help and live in Birmingham, please call the [Youthline on 0300 30 30 099](tel:03003030099).

Help in **North Worcestershire** is accessed by a different route; please see our **North Worcestershire** section for more details. If you are working with a young person who needs support, please see the **External referrals** page.

Youthline

The Youthline is a 24/7 helpline, provided in partnership with five different local housing agencies and Birmingham City Council. It is the first point of call to access any of St Basils services.

Trained and experienced Youthline staff will ask a few questions to understand the situation you are in and take some key details from you, then invite you to attend an appointment at the Youth Hub for a more detailed individual assessment of your housing needs as well as advice and help accessing the options available to you.

You must have an appointment to come to the Youth Hub, but if you are in urgent need of help, Youthline can arrange a same day appointment for you. Please be aware depending on your age and circumstances, you may need to have several different assessments on the same day.

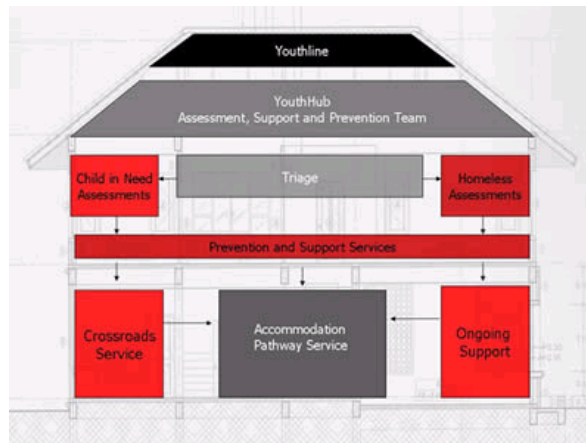
Youth Hub

The Youth Hub is a multi-agency service delivered in partnership with Birmingham City Council's homeless services and Children's services.

The Youth Hub offers a variety of different services including;

- Assistance in preventing homelessness eg. family mediation and landlord liaison
- Statutory obligations assessment including homeless application, and temporary accommodation
- Advice and help applying for a range of housing options i.e. Supported accommodation, Private and Social housing
- Benefits Advice
- Advice on health, training and employment
- Specialist support services including drugs and alcohol misuse support and mental health services
- Help maintaining your current tenancy i.e. 'Floating Support'
- Access to Accommodation Pathway Services for care leavers or young offenders

The Youth Hub is based on **Fazeley Street**, Deritend, Birmingham. More more information on the Youth Hub please download a **leaflet**.



Leaflet and other publications

[Youthline Leaflet 2010](#)PDF



[St Basils Publications](#)Link to web page

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